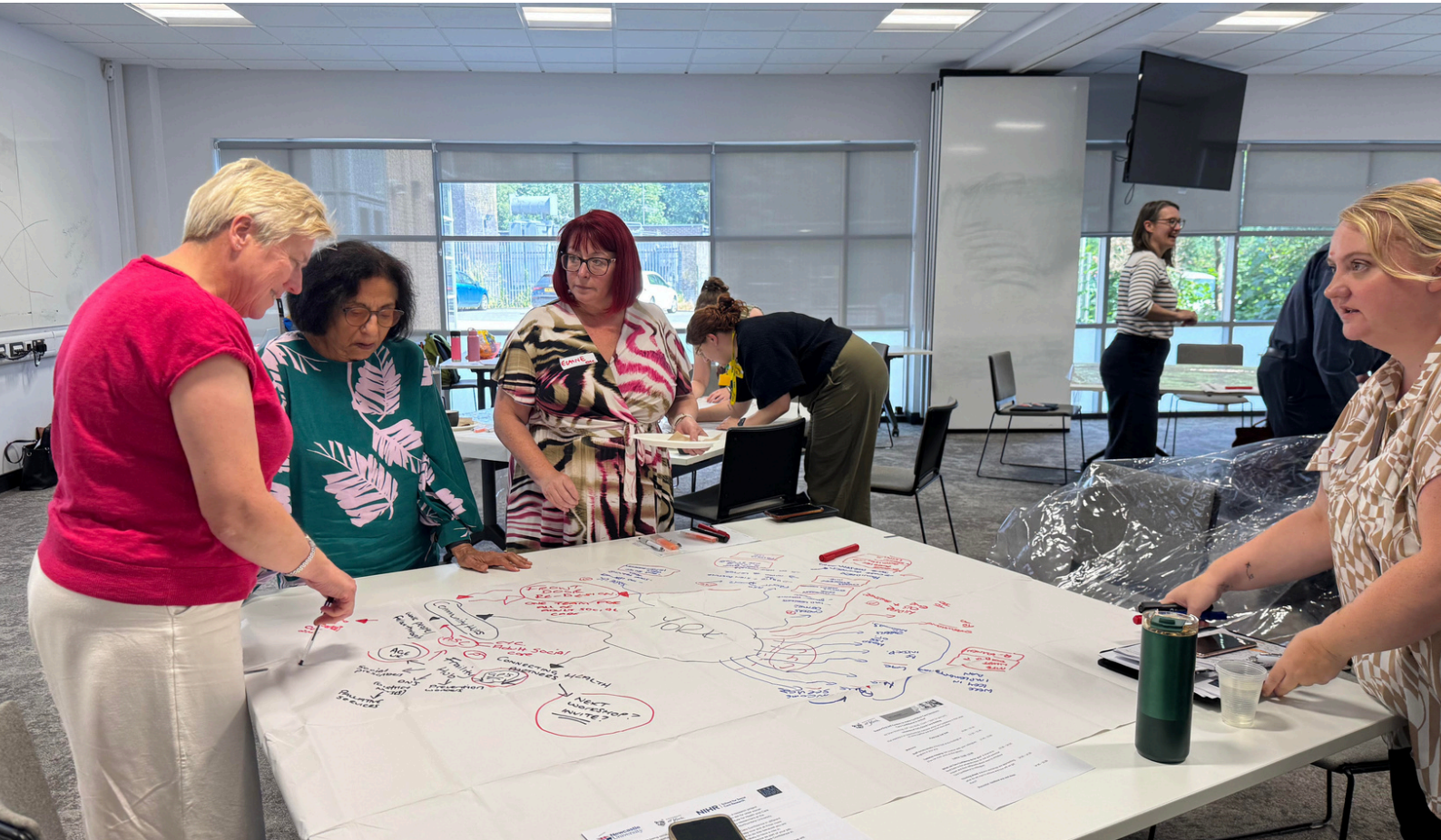


CARE CONFIDENCE IN ACTION



AUGUST 2026



BACKGROUND

Research objectives:

- To support social care professionals in four delivery sites to use a localised version of Care Confidence in the work they do with social care self-funders
- To find ways of tailoring the use of Care Confidence to improve its reach and inclusivity
- To evaluate how Care Confidence is used in the four delivery sites
- To improve services for self-funders
- To share learning from the study to maximise impact

RECAP

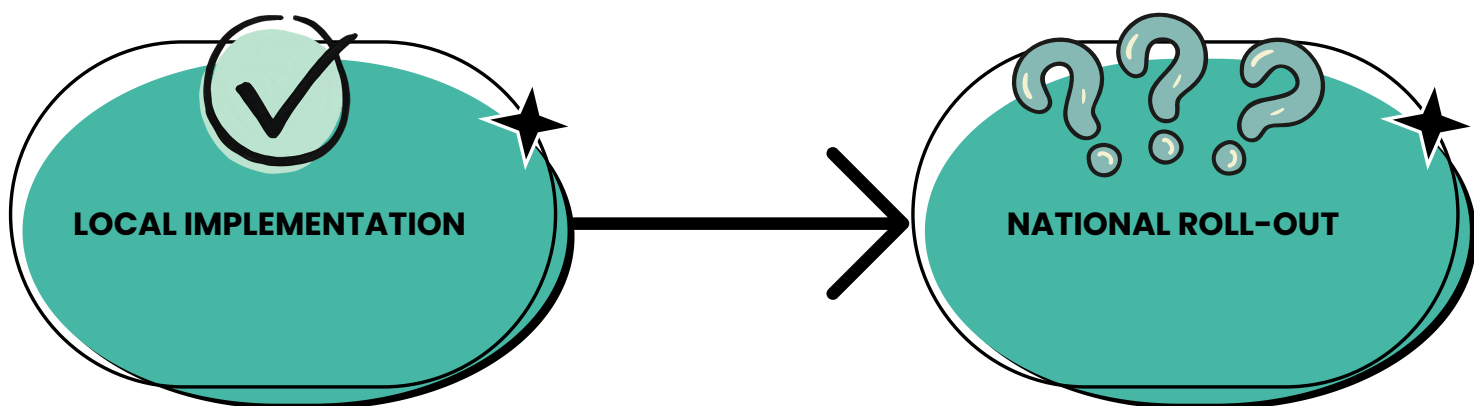
The four delivery sites have been using Care Confidence in their services since January. We have now begun evaluating their implementation by pulling together information from direct communication with the sites, analytics of their Care Confidence websites, findings from the staff surveys and interview data.

LEARNING FROM OUR DELIVERY SITES – AND LOOKING AHEAD

One of the really valuable things about working with four different organisations has been seeing the different ways Care Confidence can be used in practice. Our discussions with staff, alongside what we are learning from the research, are helping us understand what works well, what can be challenging, and what support organisations might need to introduce Care Confidence successfully.

These conversations have also got us thinking about what could come next. We are now starting to develop plans for a future, larger study that would explore how Care Confidence could be introduced more widely across the country. The learning from our four current sites will be really important in shaping those plans – including how Care Confidence is delivered, what training and support staff might need, and how it could be adapted for different organisations, communities and local contexts.

This is still at an early stage, and there is lots to work through before any future study takes place. Importantly, we want the ideas and experiences of our Advisory Group to help shape what comes next too. We will keep you updated as the plans develop and will bring opportunities to future meetings for us to discuss them together.



WHERE WE'RE UP TO WITH THE EVALUATION

Research interviews

Staff interviews are well underway. We have completed seven staff interviews and have more scheduled in the coming weeks.

We have received interest from carers keen to get involved and plan to interview them soon.



CONGRATULATIONS TO AWARD WINNING KATE GRIDLEY

We are delighted to let you know that Kate has been named one of 20 **NIHR Rising Research Leaders**! The award celebrates talented leaders who are making exceptional contributions to health and care research across the UK.

Kate's thoughts on receiving the award: "Receiving the NIHR Rising Leaders Award means that I can further enhance the reach and impact of this work, ensuring that much needed social care interventional research is informed by the latest evidence and good practice".

Well done, Kate!!

For more information visit <https://www.nihr.ac.uk/nihr20/research-leaders-prizes/rising-research-leaders-winners#tab-doctoral-winners>



DATA ANALYSIS

We have begun to look at the staff interviews and would like to share some early thoughts for you to give your views on to help with the analysis. We will share our thoughts with you soon and aim to discuss them at our next online meeting with you in October.

WHAT'S NEXT?

Workshops

The third Care Confidence in Action workshops will take place in September. Confirmed dates are as follows:

Dementia Forward

Wednesday 16th September 10am–1pm

George Armitage House, Burton Leonard, Harrogate, HG3 3SD

Hull

Wednesday 23rd September 1–4pm

The Guildhall, Alfred Gelder St, Hull HU1 2AA

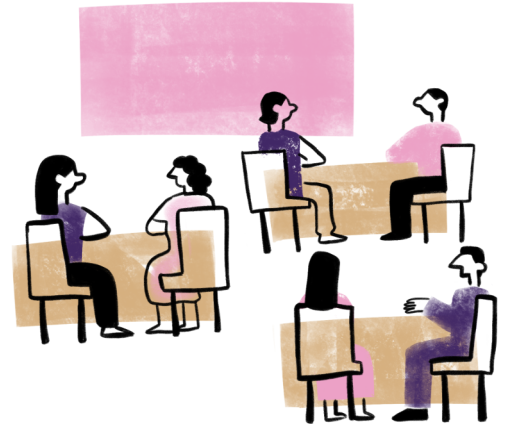
North Yorkshire

Monday 28th September 1–4.30pm

County Hall, Northallerton, North Yorkshire, DL7 8AD

York

Details TBC



If you would like to attend any of these workshops, you would be very welcome! Please do let us know your preferred date.

THANK YOU FOR YOUR CONTINUED SUPPORT!

